




# Alliance Service Partnership Programs

## Service Agreement Plans



In the fast-paced precast concrete construction environment, unexpected equipment failures can bring operations to a grinding halt —causing costly downtime, missed deliveries and unnecessary stress. With an Afinitas Service Plan you can take control of your operation’s reliability through plant optimization and preventative maintenance services, operator training, and form services.

Alliance Service Programs Choose the plan that works best for your operation:	Preventative Maintenance Plans		Plant Optimization
	Essential Plan 	Advantage Plan 	Premium Plan 
	Great option for standard plant evaluation, operator training, and plant maintenance services.	Includes all essential features plus plant benchmarking and our popular “Deep Dive” review, which lays out a more detailed analysis of plant efficiency and recommended improvements.	Includes all plant maintenance features, plus an Afinitas expert-driven focus on plant evaluation and efficiency.
Preventative Maintenance	▲	▲	▲
Convenient Fixed Pricing	▲	▲	▲
Basic Operator Training	▲	▲	▲
Form Inspection	▲	▲	▲
Controls Review	▲	▲	▲
Multi-Year Flexibility	▲	▲	▲
Benchmarking Analysis		▲	▲
“Deep Dive” Review		▲	▲
Advanced Training			▲
Expert Reporting			▲



## Why Choose an Afinitas Alliance Service Program?

- Receive dedicated, individualized technician time spent on ensuring the reliability of your machinery and forms.
- Proactive scheduling of service visits to prevent issues that could cause downtime.
- Priority repair service and access to our vast parts inventory.
- Supplement your team with our skilled technicians who can support MRO needs as well as team member training.
- Most importantly, our multi-year agreements provide for sustained, year-over-year, Service Partnerships that significantly build upon the familiarity and trust that you have already come to expect from Afinitas.



## Get Even More from Afinitas with our Alliance Service Programs

- Curing System Maintenance
- Plant Optimization
- Spare Parts Plans

## Contact our Afinitas Services Team

### Technical Service

+1-319-394-2270  
hawkeyetech@afinitas.com

### Parts

+1-319-394-2240  
hawkeyeparts@afinitas.com

### Accessories

+1-319-394-2260  
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### Curing

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